

Hilldrup Logistics Case Study: Holiday Inn Club Vacations

Holiday Inn Club Vacations offers unique getaway experiences at stunning resorts located in the nation's most sought-after destinations. One such popular lodge, David Walley's Resort, located in the outskirts of Reno, NV, offers a relaxing retreat with a variety of amenities for visitors to enjoy. Spanning four stunning buildings, David Walley's Resort required a FF&E installation of 108 units on a fast-approaching deadline.



Challenge

Holiday Inn Club Vacations needed a partner who could provide a dedicated project management team and support its strategic project plan. The requirements of the project led to an immediate question for the Orlando-based client – who could handle this job located in Reno? In addition, the timeline of the project brought its own unique challenges in the midst of the growing COVID-19 pandemic.

"Hilldrup faced a few challenges over the course of the project and were more than accommodating. Their crew was able to meet their deadlines during the COVID pandemic and provided support, where needed, for waste disposal.

We would be glad to partner with Hilldrup on future projects because of their ability to get the job done with minimal supervision. It's a huge convenience for our team knowing that our installers have the proper trades and are able to meet their timelines."

**Curtis Dais, Logistics Manager
Holiday Inn Club Vacations®**

Solution

With 117 years of experience, Hilldrup Logistics prepared to quickly get to work on the receipt, storage and installation of 250,000 pounds of FF&E items. Our team arrived equipped with the necessary Personal Protective Equipment (PPE) and worked diligently to ensure that all protective measurements were in place for the safety and health of everyone on site. We received all FF&E items – from furniture and mattresses to artwork and light fixtures – in February, and delivered and installed each piece over the course of four phases spanning four months. Our team also assisted in providing project management oversight due to travel restrictions impacting other partners' availability. Hilldrup Logistics accommodated all plans and requests for Holiday Inn Club Vacations to deliver a renovation project that was safe, on budget and on schedule.

Timeline

- 4 phases
- 4 months
- March – June 2020

FF&E Stats

- 102 king mattresses, frames & box springs
- 109 queen mattresses, frames & box springs
- 135 sleeper sofas
- 211 headboards
- 605 tables (end, coffee, console & dining room)
- 184 dressers
- 418 night stands
- 788 chairs
- 259 stools
- 18 benches
- 686 lamps
- 1,285 light bulbs
- 1,200 pieces of artwork & mirrors
- 211 soft set packages (pillows, shower curtains, beds skirts & box covers)



Contact the preferred partner of hotels and resorts, Hilldrup Logistics! We look forward to discussing your next project and the customized solutions we can offer you and your business.

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